

Warranty Information

Gym Gear Cardio

- 2 Years Labour Warranty. All parts will be fitted free of charge within the first 2 years.
- Standard 2 Years Parts Warranty. This covers all mechanical and electrical parts.
- Standard 5 Years Frame Warranty. This covers the integrity of the steel sections of the frame. A replacement frame part is provided if required.
- Standard 2 Years Treadmill Motor Warranty. A replacement motor is provided within the first 2 Years if required.
- 12 Months Wear Items: Wear items include moving belts (running or drive belts), pedal straps, hand grips & saddles.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames + components.

Gym Gear Sport, M.Sport & M.Sport Plus Indoor Cycles

- Standard 2 Year Parts Warranty. This covers mechanical parts including: crank shaft, cranks, drive belt system, bearings, flywheel, magnetic resistance mechanism. It also covers all welds and the integrity of the cycle frame. Anything on the bike other than specified in the wear items is covered.
- 6 Months Labour Warranty: All parts will be fitted free of charge within the first 6 months.
- 6 Months Wear Items: Wear items include pedals, handle bar grips, computer, and saddle. These are replaced free of charge within the first 6 months.
- Parts required due to malicious damage or misuse of the bikes will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames + components.

Tornado Airbike

- Main Frame: 5 Years - covers all welds and the integrity of the cycle frame.
- Parts: 1 year - All parts other than wear items are supplied free of charge in the first 12 months.
- Labour Warranty: 6 Months - All parts will be fitted free of charge within the first 6 months where required.
- Wear Items: 6 Months - includes pedals, handle bar grips, computer, and saddle. These are replaced free of charge within the first 6 months.
- Excludes rust on frames + components.

Gym Gear Strength Machines

- Standard 1 Year Parts. This covers all parts.
- Standard 5 Years Frame Warranty. This covers the integrity of the steel sections of the frame. A replacement frame part is provided if required.
- 1 Year Labour Warranty. This covers all parts which require replacement in the first 12 months.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.
- Excludes rust on frames + components.



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Spartan Rigs

- Standard 1 Year Parts. This covers all parts except wear items.
- Standard 5 Years Frame Warranty. This covers the integrity of the steel sections of the frame. A replacement frame part is provided if required.
 - 6 Months Wear Items - This covers the Rebounder and any accessories/attachments.
 - 1 Year Labour Warranty. This covers all parts which require replacement in the first 12 months, except wear items.
 - Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.
 - Excludes rust on frames + components.

Gym Gear Free Weights

All GymGear Free Weights are covered by GymGear's standard limited 12 month warranty from the original date of purchase unless otherwise stated. This warranty covers products against manufacturing defects for the original purchaser, wear and tear is not covered under warranty.

All Urethane Coated Products are covered for 3 years against manufacturing defects (i.e. Urethane Dumbbells and Olympic Discs).

The warranty does not cover:

- Damage resulting from misuse or neglect.
- Anything deemed to be normal wear and tear.
- Damage resulting from items being used on inappropriate flooring, i.e. concrete, wood or especially hard surfaces. Suitable Rubber or EVA flooring is recommended to prolong the life of your free weight and functional equipment.
- Damage resulting from Olympic Bumper Plates not being used on a suitable good quality Olympic Lifting Platform.
- Any issues with superficial stickers, badges or end caps.
- Damage resulting from throwing or dropping products that are not designed for this purpose, including but not limited to Dumbbells, Barbells and Kettlebells. Bent handles on Dumbbells is a clear sign of abuse and may exclude the product from the warranty.
- Any issues with flooring resulting from regular exposure to direct sunlight or heat sources.
- Any damage resulting from use with racks and storage solutions not sourced from Fitness Warehouse. For example Rubber dumbbells should be stored on GymGear Dumbbell racks which feature saddles to increase the lifetime of the product. Refer to main website.

Gym Gear Accessories

All GymGear Accessories are covered by GymGear's standard limited 6 month warranty from the original date of purchase unless otherwise stated.

This warranty covers products against manufacturing defects for the original purchaser, wear and tear is not covered under warranty.

Warranty Information

Concept 2

- 2 Years Parts and Labour Warranty – RTB (return to base). This is concept 2's warranty.

HIT Machine

- 3 Years Warranty for the main structure, frame and welds.
- Standard 2 Years Parts and Labour Warranty on all parts except consumable items listed.
- 90 days warranty for upholstery and hand grips, consumable items.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.

Jacobs Ladder

- Products are covered with a 4 Years parts warranty.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.

Fitness Mad Products

- Products are covered with a 6 months parts only warranty.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.

Exigo Products

- Boxing products are covered with a 6 months parts only warranty.
- Strength Machines are covered by 5 years frame warranty and 6 months upholstery, parts only.
- Parts required due to malicious damage or misuse will be chargeable together with the required labour costs to fit the parts.

Stairmaster Black Beauty Treadclimber 5

- TreadClimber: 2 years parts & labour (no labour on wear & software upgrade), 15 years structural & 5 years frame corrosion cover (no cover due to paint damage)

Jordan Products

- All Jordan products are covered by Jordan's standard limited 12 month warranty from the original date of purchase unless otherwise stated. This warranty covers products against manufacturing defects for the original purchaser, wear and tear is not covered under warranty. Products not manufactured by Jordan are covered by the manufacturer's own warranty.

All Urethane Coated Products are covered for 3 years against manufacturing defects (i.e. Urethane Dumbbells and Olympic Discs).

- R2 Premium Rubber Dumbbells are covered for 2 years against manufacturing defects.

- All Jordan Tornado Balls are covered for 90 days

- Upholstery on Benches is covered for 90 days.

- Damage resulting from misuse or neglect.

- Anything deemed to be normal wear and tear.

- Damage resulting from items being used on inappropriate flooring, i.e. concrete, wood or especially hard surfaces. Suitable Rubber or EVA flooring is recommended to prolong the life of your free weight and functional equipment.

- Damage resulting from Olympic Training Discs and Competition Discs not being used on a suitable good quality Olympic Lifting Platform.

- Chipping of the painted finish on Cast Iron products, including but not limited to Cast Iron Dumbbells, Olympic Discs and Kettlebells.

- Any issues with superficial stickers, badges or end caps.

- Damage resulting from throwing or dropping products that are not designed for this purpose, including but not limited to Dumbbells, Barbells and Kettlebells. Bent handles on Dumbbells is a clear sign of abuse and may exclude the product from the warranty.

- Damage resulting from slamming products that are not designed for this purpose, including but not limited to Powerbags and Medicine Balls.

- Loosening of Multi Disc Dumbbells and Barbells. Regular maintenance is required for these products.

- Any issues with flooring resulting from regular exposure to direct sunlight or heat sources.

- Any damage resulting from use with racks and storage solutions not sourced from Jordan Fitness. For example Rubber/Cast dumbbells should be stored on Jordan Dumbbell racks which feature saddles to increase the lifetime of the product.

- Failure to maintain your equipment in line with our maintenance guides may result in your warranty being void -



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